



### **Information**

Information provided on services, benefits, entitlements, and other areas of concern to older persons or their representative to enable them to locate and obtain needed resources on their own. The agency also provides information to professionals in the area about programs and services for the older population. Office staff assist the elderly and their caregivers to obtain needed services, benefits, and entitlements whenever necessary.

### **Referral**

Referral is a two-step process involving the initiation of a linkage between a person and service provider and follow-up contact to determine whether the services have been or are being provided.

### **Outreach**

Outreach services include activities to seek out and identify hard-to-reach older persons to assess their needs and to assist them in getting needed services.

### **Legal**

Legal services are provided to elderly residents through our contract with a Sullivan County attorney. Legal assistance is available to assist seniors with problems involving Social Security, Medicare and other benefit programs, landlord/tenant issues, problems related to ownership of property which are not a fee-generating nature, public benefit appeals, bankruptcies and matrimonial and support matters. Assistance is also available with health-care proxies and living wills.

**(845) 807-0241**

**FAX (845) 807-0260**

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Monday - Friday 8:00 a.m. - 5:00 p.m.

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